



RHA Enhancements End User Agreement

As an on-campus resident you are automatically a member of the Residence Hall Association, with all the privileges incorporated. The Residence Hall Association provides Enhancements to the different Residence halls on campus through a two dollar per student apportionment of RHA fees. RHA purchases items based on the feedback provided by residents to help make the living experience the best it can be. We do this through the use of items purchased with these funds. Items include things from DVD's and DVD players to pots and pans or vacuums.

Residents may check out Enhancements through their community offices by presenting their OneCard to the front desk. **Students have forty-eight hours to use these Enhancements**, which then must be returned in equal or better condition in which they were checked out. Only residents of that community may check out Enhancements from the community office. The resident must then return the item within the forty-eight hour period. Failure to comply with this will lead to daily charges of one dollar (\$1.00) a day for seven days after checkout. **At the end of the seven days, the item will be automatically marked lost by the Enhancements system, and the resident will have the cost of the item charged to his or her student fees account.** If an item is returned in a condition that is deemed unusable by the person working at the community desk, the student will be charged for replacing the item.

If you feel that you have been unfairly fined or charged for an item, you may ask the Office Assistant working the desk for a "RHA Enhancements System Appeal Form." You must fill out the form and return it within twenty four hours of receiving it. The appeal will be decided by your community governor or Enhancements officer, and the community manager. Upon reviewing the appeal and coming to a decision, you will be emailed by the office assistant that the slip with the decision is in your mailbox. You will then either be charged or not.

The Residence Hall Association provides Enhancements for the convenience of their residents and is no way responsible for any damage done by or with an Enhancement. Any injury occurred while using an Enhancement is the sole responsibility of the Enhancement user.

By reading this agreement and checking out an Enhancement, you consent to the privileges and stipulations stated within this contract.

Chief Enhancements Officer
Residence Hall Association